



Skills Funding
Agency

**FE Choices
Open Data Guide
for Learner Satisfaction 2013/14**

Correction: On 17 December 2014, the survey_type “S” has been changed to reflect that this data is for “All learners” and not “Non-apprenticeships” as initially reported on 27 November 2014.

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1. Introduction

1.1 Purpose

This FE Choices Learner Satisfaction open data guidance describes the formatting and content of the Open Data files for Learner Satisfaction.

2. File Contents

2.1 Files Published

- **Provider File** - Displays summary information for the provider, such as the providers overall score and comparison scores. Where data isn't available, the file also contains missing score reason
- **Response File** – Displays the number of survey responses and the number of learners for each age range, level or subject area
- **Question File** – Displays the individual question scores for each age range, level or subject area

2.2 Format of the Provider File

Field Name	Description	Format	Length	Mandatory	Example Data
UKPRN	The UKPRN of the provider	Text	8	Yes	10000534
UPIN	The UPIN of the provider	Text	6	Yes	105000
Provider_Name	The name of the provider	Text	255	Yes	Birmingham MET
Organisation_Type	The organisation type of the provider	Text	255	Yes	Private Sector Public Funded
Final_Score	Final score	Text	2.1	No	8.3
MSRC_Description	Missing Score Reason Code Description <ul style="list-style-type: none"> • There was not enough data to award a score • This organisation did not participate in the survey • Data will be available in a later refresh 	Text	100	No	There was not enough data to award a score
Learners	Number of eligible learners for all ages and levels, including unknowns	Integer	6	Yes	6650
Responses	Number of valid survey responses for all ages and levels, including unknowns	Integer	6	Yes	868
NoOfOrgs	The number of organisations with valid responses	Text	3	Yes	155
NoOfOrgsbyOrgType	The number of organisations per organisation type with valid responses	Text	4	Yes	1050
OrgLowest	The lowest score awarded for providers of the same type	Text	3.1	Yes	2.1
OrgMiddle	The middle score awarded for providers of the same type	Text	3.1	Yes	2.1
OrgHighest	The highest score awarded for providers of the same type	Text	3.1	Yes	2.1
AllLowest	The lowest score awarded for providers of all types	Text	3.1	Yes	2.1
AllMiddle	The middle score awarded for providers of all types	Text	3.1	Yes	2.1
AllHighest	The highest score awarded for providers of all types	Text	3.1	Yes	2.1

Note. For fields with decimal places the first number is the number of digits before the decimal point, and the second is the maximum number of decimal places.

2.3 Format of the Response File

Field Name	Description	Format	Length	Mandatory	Example Data
UKPRN	The UKPRN of the provider	Text	8	Yes	10000534
UPIN	The UPIN of the provider	Text	6	Yes	105000
Provider_Name	The name of the provider	Text	255	Yes	Birmingham MET
Age_Band	The age range of the learners surveyed. The values are 16-18, 19+ and All	Text	5	Yes	16-18
Survey_Type	The type of survey information. The values are: L - level information S - sector subject area level information for all learners SA - sector subject area level information for apprenticeships	Text	2	Yes	L
Survey_Level_Description	The level of the survey information. The values are: For a Survey Type of L (Level) <ul style="list-style-type: none"> • Entry • Level 1 • Level 2 • Level 3 • A Level • All For a Survey Type of S (Subject – all learners) <ul style="list-style-type: none"> • Health, Public Services and Care • Science and Mathematics • Agriculture, Horticulture and Animal Care • Engineering and Manufacturing Technologies • Construction, Planning and the Built Environment • Information and Communication Technology • Retail and Commercial Enterprise • Leisure, Travel and Tourism • Arts, Media and Publishing • History, Philosophy and Theology 	Text	255	Yes	Level 3

Field Name	Description	Format	Length	Mandatory	Example Data
	<ul style="list-style-type: none"> • Social Sciences • Languages, Literature and Culture • Education and Training • Preparation for Life and Work • Business, Administration and Law <p>For Survey Type of SA (Subject – apprenticeships)</p> <ul style="list-style-type: none"> • Health, Public Services and Care • Agriculture, Horticulture and Animal Care • Engineering and Manufacturing Technologies • Construction, Planning and the Built Environment • Information and Communication Technology • Retail and Commercial Enterprise • Leisure, Travel and Tourism • Arts, Media and Publishing • Education and Training • Business, Administration and Law • Other 				
Learners	Number of eligible learners. This column will have “-” where the numbers have had to be suppressed.	Text	6	Yes	142
Responses	Number of valid survey responses, This column will have “-” where the numbers have had to be suppressed.	Text	6	Yes	37

2.4 Format of the Question File

Field Name	Description	Format	Length	Mandatory	Example Data
UKPRN	The UKPRN of the provider	Text	8	Yes	10000534
UPIN	The UPIN of the provider	Text	6	Yes	105000
Provider_Name	The name of the provider	Text	255	Yes	Birmingham MET
Age_Band	The age range of the learners surveyed. The values are 16-18, 19+ and All	Text	5	Yes	16-18
Survey_Type	The type of survey information. The values are the same as in the Response file	Text	2	Yes	L
Survey_Level_Description	The level of the survey information. The values are the same as in the Response file	Text	255	Yes	Level 3
Question	<p>The number of the survey question. The values are Q1 to Q10:</p> <ul style="list-style-type: none"> • Q1- Prior Information • Q2- Help in the first few weeks • Q3 - Teaching/Training • Q4 - Respect from staff • Q5 - Advice on what to do next • Q6 - Support • Q7 - Listening to learners' views • Q8 - Acting on learners' views • Q9 - How good or bad is this organisation • Q10 - How likely is it that you would recommend the college/training provider to friends or family? 	Text	5	Yes	Q6
Score	The score relating to the survey question. For questions 1 to 9 this is a score out of 10. For survey question 10 this is a score out of 100. This column will have "-" where the score has been suppressed.	Text	3.1	Yes	7.9
OrgLowest	The lowest score awarded for providers of the same type. Comparison data is not available for Survey_Type S and SA	Text	3.1	Yes	2.1
OrgMiddle	The middle score awarded for providers of the same type. Comparison data is not available for Survey_Type S and SA	Text	3.1	Yes	2.1
OrgHighest	The highest score awarded for providers of the same type. Comparison data is not available for Survey_Type S and SA	Text	3.1	Yes	2.1

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Field Name	Description	Format	Length	Mandatory	Example Data
AllLowest	The lowest score awarded for providers of all types. Comparison data is not available for Survey_Type S and SA	Text	3.1	Yes	2.1
AllMiddle	The middle score awarded for providers of all types. Comparison data is not available for Survey_Type S and SA	Text	3.1	Yes	2.1
AllHighest	The highest score awarded for providers of all types. Comparison data is not available for Survey_Type S and SA	Text	3.1	Yes	2.1

Note. For fields with decimal places the first number is the number of digits before the decimal point, and the second is the maximum number of decimal places.

3. Suppression

3.1 Purpose

To protect the identity of individual learners participating in the survey we have had to suppress some of the values in the files. Where this is the case the “-“ character is used instead of the original value. We do this to make sure no individual learning at a particular provider can be identified from the data we release.

Suppression is required in statistical publications to protect the possible identification of individuals’ identities and thereby ensure compliance with the Data Protection Act. Suppression may also be used as a way of controlling the rigour of the statistics reported.